

St Michael's Fellowship Supporter Promise and Privacy Notice



Together we're doing the amazing job of providing disadvantaged children and their families with the best possible future. We can't do this without you. We're so grateful for your support and your trust is of the greatest importance to us. When you decide to support us, we promise:

- to put children and their families first and spend your money in the way that's best for them
- not to sell your data or share it with others
- to keep you informed about our work and what we're achieving with your gift
- to email or contact you by post only if you have given us your permission.

We will never share your details with others or sell your data to another organisation.

How we collect your information

We will collect only the information that you choose to share when communicating with us. This could be in the course of making a donation or signing up to an email newsletter. We may also receive information about you when you interact with third parties with whom we work, for example if you've made a donation to us through a third-party website such as Virgin Money Giving and given them permission to share your information with us. We also collect general information about visitors to our website using cookies, including which web pages they look at and for how long. This helps us make our website better and more relevant for visitors. This information is anonymous and cannot be used to identify people. When sending e-newsletters, we will track if they are opened and how people then engage with any links in the newsletter. This helps us make our e-news better.

What we do with your information

We like to tell our supporters about the work you make possible, and also to give you the opportunity to provide additional support such as volunteering should you want to. It's important to us that you receive information that is relevant to you. We use our data to try to ensure this is the information you receive.

We'll store your information on our secure systems to make sure we have an accurate record of all the donations we receive. This is important for our financial auditing, and also enables us to provide a history to you, should you want it.

Any questions or changes?

If you have any questions or would like to check that the data we hold about you is accurate, or want to change your communications choices at any time, contact fundraising@stmichaelsfellowship.org.uk or write to us at St Michael's Fellowship, 136 Streatham High Road, London SW16 1BW

May 2019

Date of next review: May 2020

Working together to keep families together

Patrons: Tessa Baring CBE Dr John Coleman OBE Rt Hon Dame Tessa Jowell DBE Chuka Umunna MP

Registered Charity No. 1035820
Company limited by guarantee
No. 2914273
Registered Office as above